

TERMS AND CONDITIONS – FAKTURA DANMARK ApS

Effective from: 2026

1. Scope

These terms apply to the use of Faktura Danmark ApS' services for processing and sending electronic invoices via the Peppol network. By submitting an invoice, the customer accepts these terms.

2. Service

Faktura Danmark processes, converts, and sends the customer's invoice electronically via Peppol, provided the recipient supports this. Faktura Danmark does not facilitate payment and is not a party to the payment relationship between the customer and the invoice recipient.

2.1 Use of third parties

Faktura Danmark uses third-party systems and services for processing, converting, and sending electronic invoices, including e-invoicing networks and infrastructure. Faktura Danmark is responsible for its own delivery but cannot be held liable for issues caused by third-party systems or infrastructure beyond its control.

3. Customer responsibility

The customer is responsible for the content of the submitted invoice, including amounts, VAT, payment terms, and recipient details. Faktura Danmark does not perform legal, accounting, or tax verification.

4. Submission and processing

Invoices are submitted by email in PDF, Word, or Excel format. Faktura Danmark verifies whether the recipient can receive electronic invoices and sends them in the correct format where possible.

5. Prices and payment

Prices are stated on the website and charged per invoice. An administration fee may be charged per invoice. There is no subscription, no commitment, and no notice period.

6. Delivery and status

Faktura Danmark is responsible for correct delivery to Peppol/NemHandel. Faktura Danmark is not responsible for the recipient's internal systems, processing, or any delays in payment.

7. Termination

As there is no subscription, the customer relationship ends automatically when the customer stops submitting invoices.

8. Liability and limitation of liability

Faktura Danmark is not liable for indirect losses, including loss of operations, loss of profit, or losses due to delayed payment, unless caused by gross negligence or intent. Any liability is limited to the amount paid by the customer to Faktura Danmark within the last 12 months, with a maximum of DKK 1,000 per incident.

9. Data security and confidentiality

Faktura Danmark processes customer data confidentially and in accordance with applicable data protection legislation.

10. Force majeure

Faktura Danmark is not liable for failure to perform due to circumstances beyond the company's control, including system outages, network failures, public restrictions, or force majeure.

11. Governing law and jurisdiction

These terms are governed by Danish law. Any dispute shall be settled by the Danish courts.

Faktura Danmark ApS

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