

PRIVACY POLICY – FAKTURA DANMARK ApS

Effective from: 2026

1. Data controller

Faktura Danmark ApS is the data controller for the processing of personal data.

CVR: 36455071

Email: kundeservice@fakturadanmark.dk

2. Personal data processed

We process the information you provide when using our services, including:

- Name, email address, and phone number
- CVR number or the first 6 digits of the CPR number (date of birth)
- Invoice data and attachments submitted for processing

3. Purpose of processing

The data is used solely to process and send electronic invoices, as well as for customer service and administration.

4. Retention period

Emails and related information are generally stored for up to 1 month.

If there is an ongoing case or a legal obligation, data may be retained longer.

5. Third parties

We use third-party systems for e-invoicing, email, and hosting, including the Peppol network and Microsoft Outlook.

Data is only shared to the extent necessary to deliver our service.

6. Data security

We implement appropriate technical and organisational measures to protect your data.

7. Your rights

You have the right to access, rectify, delete, and restrict the processing of your personal data.

8. Complaints

If you wish to complain about our processing of personal data, you may contact the Danish Data Protection Agency (Datatilsynet).

Faktura Danmark ApS

kundeservice@fakturadanmark.dk